GLOUCESTERSHIRE ANIMAL WELFARE ASSOCIATION &
CHELTENHAM ANIMAL SHELTER
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Registered Charity: 1081019

Summer Raffle 2026

Terms and Conditions

1. **Introduction**

1.1 The Cheltenham Animal Shelter Raffle ("the Raffle") will be operated as a Society Lottery under the Gambling Act 2005 as amended ("the Act") and is licensed by Cheltenham Borough Council.

1.2 The Raffle is promoted by the Promoter and conducted for the benefit of Cheltenham Animal Shelter - Charity Registration Number 1081019.

1.3 The person responsible for the promotion of the Raffle is Mr Peter Newcombe.

1.4 By entering the Raffle, Members agree to be bound by these rules.

2. **Definitions**

"Act"	The Gambling Act 2005.
"Raffle"	The Cheltenham Animal Shelter **Summer Raffle 2026**.
"Draw"	The process by which winners are selected.
"Member"	An individual who has entered the Raffle.
"Rules"	The rules of the Cheltenham Animal Shelter Raffle as set out below and amended from time to time.
"Ticket"	The entry into the Raffle whether by purchase of a numbered paper ticket or an online entry where you are allocated a Unique Player ID which will be entered into the draw once for each entry purchased.

2.1 Entry into the Cheltenham Animal Shelter Raffle.

The Raffle is promoted in accordance with the Gambling Act 2005 as amended ("the Act") throughout Great Britain. To comply with the Act, during the purchase of Raffle Tickets you will be required to confirm that:

(a) You are at least 18 years of age.

(b) You will not buy or claim to buy Raffle Tickets on behalf of any other person.

(c) You live in England, Scotland, or Wales.

2.2 If, upon winning any prize in the Raffle, you are not able to prove that you have met the criteria specified in Rules 2.1 (a), (b) or (c) above then you will not be entitled to receive that prize.

To comply with the Act, Raffle tickets that have been purchased and entered into the draw for which they were intended are prohibited from being subsequently refunded.

2.3 By entering the Raffle you agree to be bound by the Rules, and applicable provisions of the Act and any relevant regulations made there under from time to time. Cheltenham Animal Shelter shall not be liable for any loss or damage (including loss of the opportunity to enter the Raffle and/or the right to receive a prize) suffered by you if you have not complied with the Rules. The Rules may be amended by Cheltenham Animal Shelter from time to time.

2.4 This Raffle is a form of gambling. Participants are encouraged to gamble sensibly. Should gambling become a problem we recommend you contact the Gamble Aware helpline on 0808 8020 133 or visit the website on www.gambleaware.co.uk

3. **Entry into the Raffle**

3.1 You can only enter the Raffle by the purchase of a ticket which will be sold in a variety of forms from time to time.

3.2 Purchase will require you to provide the following information:

(a) Your name, email address, phone number and postal address, so that we can write to you to confirm your entry into the Raffle and/or contact you if you have won a prize.

(b) Your date of birth. To enter this Raffle you need to confirm that you are aged 18 or over, to ensure compliance with the Act. If a person enters the Raffle and is found not to be at least 18 years of age, they forfeit the right to any prize.

(c) The number of Tickets in the Raffle you wish to purchase.

3.3 Cheltenham Animal Shelter shall be entitled to take any steps necessary to verify the above information and to process your entry. Cheltenham Animal Shelter may (in its absolute discretion) refuse to accept an application for an individual to purchase tickets for the raffle.

3.4 It is your responsibility to ensure that the personal information you provide to us is accurate.

3.5 If you know of any error in your name, address or any other details provided to Cheltenham Animal Shelter as part of your entry you must correct this by notifying Cheltenham Animal Shelter in writing or by e-mail. Cheltenham Animal Shelter will make any required corrections as soon as reasonably possible. Cheltenham Animal Shelter shall not be liable for any loss or damage (including loss of the opportunity to enter the Raffle and/or the right to receive a prize) suffered by you until such correction has been made. Any correction notified to Cheltenham Animal Shelter shall only become effective once the correction has been made.

4. **Payment**

4.1 Payment for Tickets may be made by the following methods:

(a) Debit Card.

(b) Completed cheque.

(c) Tickets can also be purchased using cash where this can be done securely.

(d) Online tickets can only be purchased using a debit card. Information required will include name, card number, expiry date and CV2 number.

4.2 Payment for Tickets will be referenced on your Debit Card statement as CheltenhamA

4.3 The price for each Ticket (or online entry) is £1.

4.4 Your Tickets and therefore associated Game Number(s) will not be entered into the Draw unless Cheltenham Animal Shelter has received all amounts payable (cleared funds) relating to your Game Numbers relating to your Tickets by the **closing date Friday 31st July 2026**. If there is a dispute regarding whether Tickets have been paid for then such dispute shall be resolved by reference to details included in official statements from the bank with which the Raffle's bank accounts operate.

4.5 Cheltenham Animal Shelter may cancel your entry into the Raffle (in its absolute discretion) at any time. Cheltenham Animal Shelter will notify you accordingly as soon as reasonably practicable and will reimburse any amounts which have been paid but relate to future Draw(s). Other than the reimbursement of any such amounts, Cheltenham Animal Shelter shall not be liable for any loss or damage (including loss of the opportunity to enter the Raffle and/or the right to receive a prize) suffered by you in relation to such cancellation.

4.6 All customer funds are held ahead of the draw with Cheltenham Animal Shelter.

5. **Changes to Entrant Details**

5.1 Any changes to your details as provided by you upon purchase should be notified to Cheltenham Animal Shelter in writing or by e-mail.

6. **Draws**

6.1 The Draw will be run at the offices of Cheltenham Animal Shelter on **Wednesday 5th August 2026**. Lottery license 26/00301/LOTR.

6.2 In order to comply with the Act only those Tickets for which payment has been received are eligible for entry into the Draw.

7. **Prizes**

7.1 Prizes are issued as follows:

- **£50 Amazon Voucher**
- 2 tickets to see **The Mousetrap at Everyman Theatre** on 23rd September at 7:30pm
- **Prescot Hill Climb** - Voucher for 2 adults & 2 children to attend any event (organised by Bugatti Owners Club) during the 2026 season
- **270 Climbing Adventure** - 2 hours for 2 people
- £15.00 voucher for **Paint It Yourself Pottery**
- **Coffee and Toasties for two** at The Green Coffee Machine
- **Coffee and cakes for two** at The Green Coffee Machine
- **Five coffees** at The Green Coffee Machine
- 250g bag of **Green Steam coffee beans** from The Green Coffee Machine
- WEBB **dog massage voucher and book** from A Calmer Canine Holistic Therapies
- WEBB **dog massage voucher** at A Calmer Canine Holistic Therapies
- £25 towards a groom at **Short Bark & Sides**
- 1 hour session at **Liberty Orchard** secure dog field
- **Dog Hamper** (collection only)

Cheltenham Animal Shelter reserves the right to amend any of the prizes in this raffle at any time. Any such changes will be published on the Cheltenham Animal Shelter Website at least one week prior to a change being made. There are no cash alternatives to the prize vouchers.

7.2 Each entry shall only be entitled to win one prize in the Draw.

7.3 The results of the Draw including ticket number or unique player ID, initials and location will be published on the Raffle website within one week of the date of the draw and may also be published in any other manner determined by Cheltenham Animal Shelter from time to time.

7.4 Winners will be notified by post or phone call within one week of the date of the draw. Such notification may include payment to the value of the prize won made payable to the Member.

7.5 Cheltenham Animal Shelter reserves the right to withhold any prize until it is entirely satisfied that the Member who has won the prize has fully complied with the Rules.

7.6 There are no alternatives to the prizes offered and no interest is payable.

7.7 Any unclaimed prizes will be re-credited to the Cheltenham Animal Shelter main account after a period of six months has elapsed.

7.8 By accepting the prize, the winner agrees to take part in promotional activity and Cheltenham Animal Shelter reserves the right to use the name of the winner and their photograph in any publicity unless prior notification has been received.

8. **Suspension of the Raffle**

8.1 Cheltenham Animal Shelter may (at its absolute discretion) suspend the Raffle for any period of time. During such period, Cheltenham Animal Shelter shall:

(a) Retain any amounts which were paid prior to such suspension taking effect. You will be notified of further details regarding the resumption of the Raffle or otherwise as soon as reasonably practicable after the date of suspension in writing.

9. **Liability**

9.1 Cheltenham Animal Shelter shall not be liable to you for any loss or damage suffered by you arising from:

(a) Any delays or failures in the postal service or other delivery methods used by Cheltenham Animal Shelter or you from time to time.

(b) Any delays or failures in any systems used by Cheltenham Animal Shelter or you to transmit e-mails.

(c) Any failure in any software or other systems used by Cheltenham Animal Shelter for the administration of the Raffle.

(d) Any delays of failures in the banking system used by Cheltenham Animal Shelter or you.

(e) Any refusal by Cheltenham Animal Shelter to accept entry of an individual as an entrant or the cancellation of an entrant by Cheltenham Animal Shelter.

(f) Any failure to enter your Ticket into the Draw.

(g) Any event beyond the reasonable control of Cheltenham Animal Shelter.

9.2 Cheltenham Animal Shelter shall not be liable to you in contract, tort, negligence or otherwise for any indirect or consequential loss suffered by you in relation to your participation in the Raffle (including loss of the opportunity to enter the Raffle and/or the Ticket of winning a prize).

10. **Self-exclusion**

10.1 Should you feel that you have issues with gambling and wish to be self-excluded from our Raffle please phone our contact number and request to be excluded from all raffles.

10.3 We will not target you with any marketing material during the self-exclusion period and will remove your name and details from any marketing databases used by ourselves.

10.4 If you need to talk to someone about problem gambling, then please contact Gamble Aware. Gamble Aware can be contacted on 0808 8020 133 (Freephone).

11. **Complaints**

11.1 Any complaints relating to the Raffle should be sent in writing to Cheltenham Animal Shelter giving full details of the complaint and supporting documentation.

11.2 The Promoter’s decisions made pursuant to the Rules shall be final and binding.

11.3 Save where the Rules expressly provide otherwise, the Promoter shall not be obliged to enter into any correspondence.